Academic Libraries' Contribution to Online Programs

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Partnerships

- Academic libraries can be an important partner in the successful implementation and maturation of online programs.
- Academic libraries can work closely with faculty and administrators to support online programs interested in AAOPi’s accrediting mission.
Context

the academic library’s context for online programs is necessarily broader than AAOPi’s definition:

Online education refers to education whose content is primarily delivered via the Internet.

http://www.aaopi.org/about_aaopi.htm
Planning Process

academic libraries are an institution-wide support function
use systematic planning
Philosophies

- Mildred F. Sawyer Library’s Philosophy
  - provide the same services to online students as provided for on-campus students

- Association of College and Research Libraries (ACRL) of the American Library Association (ALA)
Library Services

- information sources and resources
- reference assistance
- library instruction
- bibliographic and information services
- reciprocal or contractual borrowing
- document delivery
- access to reserve materials
- adequate service hours
- promotion of library services
Measures

- expectations, satisfaction and success
- institutional effectiveness & accountability
Delivering Library Services

“how to”

experiences from the Sawyer Library